

# Elder Abuse & Neglect Prevention Regional Conference



What every professional needs to know!

A one day conference for  
professionals to help them understand  
the dynamics and complexities of  
Elder Abuse and Neglect

Wednesday, 29 February 2012



Age Concern Manawatu Inc.  
Promoting the rights and  
wellbeing of older people



Best Care Whakapāi Hauora  
Kaumātua Services

# Keynote Presentations by .....



**Jayne McKendry** works for Age Concern New Zealand as the Professional Advisor for Elder Abuse and Neglect Prevention Services. She is responsible for strategic development including monitoring and reporting on issues relating to elder abuse and neglect. She provides expert advice on elder abuse and neglect and associated matters to service providers, government and other organisations with an interest in this area. Jayne has been working in this area since 1997.



**Professor Jenny Carryer, RN, PhD, FCNA(NZ), MNZM**, currently Professor of Nursing at Massey University, held a Clinical Chair of Nursing between Massey University and MidCentral District Health Board, from 1999-2010. She has a significant research programme in primary health services/long-term conditions, development of the nurse practitioner role and patient safety and women's health. An executive director of the College of Nurses, Aotearoa, she has been a member of the Ministerial Task Force on Nursing, the Minister's Nurse Practitioner Employment and Development Working Party, and the Primary Health Advisory Council to the Ministry of Health.

## Session Speakers

**Murray Edgar** is a Registered Psychiatric Nurse with over 20 years' experience in the field of Older Adult Mental Health, mostly with a community focus. He has particular interest in the medico-legal aspects of care and treatment of this population, assessment of competency, and in how to empower people to retain maximal independence. He is currently employed part-time as the Lead Clinical Nurse Specialist in Older Adult Mental Health at MidCentral Health. In his spare time he farms a lifestyle block and explores alternative power and self sufficiency issues.

**Mathew Keen**, MSW Hons, is a psychiatric social worker in acute inpatient services, president of Manawatu Lesbian and Gay Rights Association, mentor for ClosetSpace - with a passion for GLITTFAB (gay, lesbian, intersex, transgender, takatapui, fa'afafine, and bisexual) human rights,

**Juliet Scott** is the Family Violence intervention co-ordinator at MidCentral Health, based at Palmerston North hospital. This role includes policy, training and embedding the Ministry of Health guidelines regarding Family Violence into the District Health Board culture. She is an experienced social worker, educator and clinical supervisor, who has worked with families experiencing family violence for much of her career. This includes adults affected by family violence and child abuse and neglect.

**Karen Shepherd** is a graduate of Massey University, holding a Bachelor of Social Work (1993), and a Post Graduate Diploma in Social Service Supervision (2003) She is a full member of Aotearoa Association of Social Workers and is a Registered Social Worker with a current annual practising certificate. She has worked as a social worker and supervisor for 19 years, both within the Health, Statutory and NGO sectors.

**Madeleine Taylor** is an experienced people skills consultant, having worked in social work (current member of ANZASW) and organisational development since 1982. Madeleine contracts to both public and private organisations. Her work involves supporting courageous conversations, training, mentoring, facilitation, management development and professional counselling and supervision.

**Dr William John Werahiko Edwards** (Taranaki, Ngaruahine, Tangahoe, Pakakohi, Ngati Ruanui) completed his PhD in public health. His research investigated the characteristics of Maori positive ageing using research approaches based on Maori knowledge and Western science. One of the findings of his research was that Maori collectives have a critical role to play by promoting an approach to ageing that begins well before old age.

# Programme

8.30 to 9.00am	<b>Powhiri</b>
9.00 to 9.30am	<b>Registration &amp; Coffee</b>
<b>Housekeeping:</b>	<b>Whaea Lovey</b>
9.30 to 10.30am	<b>Keynote Speaker</b>

## **What is Elder Abuse and Neglect?**

**Jayne McKendry**

Why does it happen? What we know from international research and NZ's experience. National Statistics and trends, Elder Abuse and Neglect Prevention Services in NZ.

10.30 to 10.45am **Coffee Break**

10.45 to 12.00noon **Concurrent Sessions**

## **Increased Vulnerability, Complex Dependency**

**Murray Edgar**

Complex support needs and variable acceptance of the need for support can create situations where abuse and neglect of both the cared for and the carer can occur. Older Adult Mental Health services are often called in to determine how support can be best provided and to unravel the complexities of these situations such that risks of abuse and neglect are ameliorated. This presentation will look at some of the situations we see and approaches to best support the systems and people enmeshed in the world of providing and receiving care.

## **Intimacy, Relationships, and Sexuality**

**Mathew Keen**

"Still Fabulous, Still Sexual" - an invitation to discourse. We live in a world of multiple engagements with our sexual selves, yet there still seems to be a subtext of a use-by date beyond which sexuality is ascribed as a factor in our past, as memories - preferably not talked about - without active relevance to here and beyond. How do we consider/construct sexuality and the rights to be sexual in our later years? Is this the new docket? How do service providers ensure the sexual rights of older residents/clients are maintained and advanced? This workshop is an opportunity to affirm consenting sexual diversity in later years, to consider some of the key experiences, concerns and challenges - and raise our awareness and passion to contest oppression and discrimination.

## **Elder Abuse and Neglect in the Context of Family Violence** **Juliet Scott**

A discussion about identifying and placing elder abuse, within the context of family violence, with an exploration of the possible consequences of disclosure for the abused elder person. This will include features to alert health care professionals to the possibility of elder abuse and why it is so difficult for elders who are being abused by family, to seek and receive help.

12 noon to 12.45pm **LUNCH**

12.45 to 3.00pm **Concurrent Sessions**

## **Strength Based Approach**

**Karen Shepherd**

Identifying and utilising the strengths of older people to develop a safety plan and stop abuse. This workshop will consider the principles of a strengths based approach and how we action these in practice. It will provide opportunities to try out strategies and tools to support the recognition and utilisation of the strengths, skills, resources and capacity of the older person. The workshop will provide an opportunity to consider how these strategies and tools could be utilised alongside older people in your current role to support safety planning in collaboration with older people. Come to this workshop prepared to consider theoretical ideas and to also be involved in some experiential learning.

## **Having Difficult Conversations**

**Madeleine Taylor**

Being brave enough to ask the right questions, managing disclosures and concerns of elder abuse and neglect safely. This workshop will support people to frame up the process and ask the right questions when managing disclosures and concerns of Elder Abuse and Neglect. It will focus on acknowledging feelings, managing ourselves, and understanding how people perceive situations differently.

## **Māori Perspectives of EAN**

**Dr William John Werahiko Edwards**

This workshop will present an opportunity to discuss a Whanau based approach to keeping Kaumatua safe. It will focus on providing a positive approach to ageing by introducing concepts such as mana enhancing practice.

3.00 to 3.30pm **Afternoon Tea**

3.30 to 4.30pm **Key Note Speaker**

## **Challenges for the Health and Social Sectors**

**Professor Jenny Carryer**

An ageing population who are ageing in place, our responsibilities in reducing vulnerability and promoting safety.

4.30 to 5.00pm

## **Our Challenge to You, One thing to take away**

**Age Concern Manawatu**

## **Poroporoaki/Conclusion**

# Elder Abuse & Neglect Prevention Conference

## Where & When

Date: Wednesday, **29 February 2012** Time: **8.30am to 5.00pm**

Location: Te Hotu Manawa O Rangitaane O Manawatu Marae—Tuturu Pumau  
140-148 Maxwells Line, Palmerston North

## How to Register for the Conference

Step 1: Register ONLINE at [www.ageconcern-manawatu.co.nz](http://www.ageconcern-manawatu.co.nz), or  
Email to: [ageconcernman@xtra.co.nz](mailto:ageconcernman@xtra.co.nz), or  
Fax your registration form to us on (06) 355 1726, or  
Post your completed form to EANP Conference, PO Box 5063, Palmerston North 4441  
Payment is required with registration.

Step 2: A confirmation of your registration will be emailed within three (3) working days. Please contact Age Concern Manawatu on **(06) 355 2832** if you do not receive this confirmation within the stipulated timeframe.

**NOTE:** Places are strictly limited, so please register early to ensure your place.

## How to Pay

Our preference is for you to either direct credit, or mail a cheque (please supply details of remittance).

- Direct Credit  
Please credit to our bank account  
Account Name: Age Concern Manawatu Incorporated  
Account No: 02 0719 0071256 002
- Pay by Cheque  
Post a cheque payable to:  
Age Concern Manawatu Inc. to  
PO Box 5063  
Palmerston North 4441

**Cost: \$250 gst inclusive** (must be paid by 2 February 2012)

You will receive a certificate of attendance.

**NOTE:** A minimum number of 80 registrations are required to ensure the running of this conference.

## Registration Form

Name/s: .....

Organisation: .....

Address: .....

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Email: ..... Phone: ..... Mobile: .....

Please rank in order of preference

### Workshops 10.45am to 12.00 noon

- Complex Dependency**  
by Murray Edgar
- Intimacy, Relationships and Sexuality**  
by Mathew Keen
- Elder Abuse and Neglect in the Context of Family Violence**  
by Juliet Scott

### Workshops 12.45pm to 3.00pm

- Strength Based Approach**  
by Karen Shepherd
- Having Difficult Conversations**  
by Madeline Taylor
- Whanau Based Approach to Keeping Kaumatua Safe**  
by Dr Will Edwards